proservartner

I WANT TO...

COMPARE MY GBS PERFORMANCE TO BEST PRACTICES

GBS MATURITY DIAGNOSTICS

Our team of experts will assess your process and technology maturity, identify priority initiatives to improve performance, and set out a clear implementation roadmap leading to quick ROI.



Why Proservartner

Proservartner knows how to take performance of your GBS to best-in-class

Maturity Assessment: Proservartner will build an in-depth picture of your GBS process and technological maturity using baselining, gap analysis and the Proservartner proven best practice model

Workshops & Interviews: We will run detailed maturity workshops with your GBS team. We conduct client interviews to validate thinking and test initial hypotheses.

Business Case & Benchmarking: Proservartner experts develop a business case analysis for the strongest initiatives with benchmarks to calibrate and refine the projected ROI. We will prioritise improvements based on ROI and complexity. We will host validation sessions to finalisepriority initiatives.

Roadmap & Reporting: To put you in the best position possible for decision-making, Proservartner will create a final report wit

Our Services

Practitioner experience:
- Teams of senior experts' cross industry, Big 4, SI's
- Specialists with and average of 15 years experience

Specialization:
- Process Finance, HR, Procurement, IT, Operations
- Model: SSC / GBS, Outsourcing
- Hyper-Automation

Independent:
- Challenger mentality
- Independent and impartial
- Strong point of view

Value Focused:
- Our projects create real value
- Reasonable prices – Onshore and Offshore

Responsive:
- Direct access to senior leadership
- Flexible and rapid staffing globally



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