

Future-proof your workforce to adapt, innovate, and thrive.

Expand your team's capabilities with Proservartner's proven learning services, now featuring dedicated training on Agentic AI and Automation, delivered through our tried-and-trusted, customised approach for maximum impact.

UNDERSTAND	CUSTOMISE	TRAIN	EVALUATE
Define learning objectives, scope and outcomes	Plan approach, learning criteria and delivery mechanisms	Deliver training, gain experience and test understanding	Measure training success, adapt, embed and scale

Our training programmes caters to all roles and backgrounds, from building foundational awareness, developing strategies, to implementing advanced solutions.

STRATEGIST

- How to build an AI and data strategy
- Assess capabilities skills & tools
- Navigate governance, risk, ethics and change

AI ENABLER

- Learn how to use new ways of working
- Interrogate, trust and understand outputs
- Learn how to write prompts and use toolkits

BUILDER

- Build and deploy intelligent agents
- Integrate agents into workflows
- Optimise for performance and scale

MASTER

- Scale enterprise agent ecosystems
- Advance design & solution development
- Manage and monitor performance and resourcing

Our expert consultants are available to deliver onsite workshops or virtual training sessions, tailored to your team's needs and schedule.

Contact us today to explore how Agentic AI can transform your operations and give your business the edge it deserves.

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The Way You Operate Today Shapes How You Compete Tomorrow.



10 accelerated topic areas to set a clear strategy, operating model and transformation roadmap

Proservartner has helped over 50 organisations design and implement high-performing GBS and Shared Services strategies, challenging conventional thinking, shaping future-ready operating models, and building board-level consensus. The result? Target Operating Models that go beyond cost reduction to drive agility, scalability, and real business value.

EVOLVING YOUR GBS / SHARED SERVICES TO ENABLE PIF 2030 THROUGH DIGITALLY ENABLED, SCALABLE AND INTEGRATED OPERATIONS

We define your "North Star" clarifying the vision, scope, and measurable success outcomes.

01 Next-Gen Operating Model

We help define ownership, roles, and location strategy across your operating model, aligned with talent and risk needs.

02 Digital Enablement

We drive digital transformation through automation, data and AI to enhance service delivery and decision-making.

03 Commercial Model

We build compelling financial models to support ROI, secure leadership buy-in, and guide investment decisions.

04 Transformation Roadmap

We deliver phased, practical roadmaps grounded in your culture, capabilities, and readiness for change.

To deliver an evolved model that drives smarter services, stronger alignment, and lasting value.

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